

WASN'T THE PRODUCT SUITABLE AFTER ALL?

Paapii and Finsket products have a 30-day exchange and return policy, excluding fabrics cut to length (this also applies to fabric surprise packs). For boxers, the return policy applies only to unopened packages.

You have the right to exchange or return a product as long as it is in resalable condition, meaning unused, unwashed, and with the product tag still attached. The product must be clean. If a product is returned in a non-resalable condition (e.g. covered in pet hair, dust, dirt, etc.), we cannot accept the return. In such cases, we reserve the right to return the product to the customer or alternatively refund only part of the product value (50%). In this case, we will contact the customer.

When returning a product, the return fee is €7 and will be deducted from the refund. When exchanging a product, no return fee is charged.

When returning a product, use one of the following options:
PostNord: You will receive a return code by contacting our customer service: asiakaspalvelu@paapiidesign.com

Matkahuolto contract number: 9520635
Return code does not work in parcel lockers, only at service counters.

To return a product, fill in this form and send it together with the products to:

Paapii Design Oy
Terminaalikatu 7
67700 Kokkola

For faulty or incorrect products, please contact our customer service first.

You can reach us on weekdays from 10 am to 5 pm.

asiakaspalvelu@paapiidesign.com
info@finsket.com
tel. +358 50 310 1443

YHTEYSTIEDOT

Nimi
Osoite
Puhelin
Sähköposti

☐ HALUAN PALAUTTAA
☐ HALUAN VAIHTAA

TUOTE	KOKO	PALAUTUKSEN SYY	TILALLE HALUAISIN

REASONS FOR RETURN: 1. Too big 2. Too small 3. Model did not meet expectations 4. Colour did not meet expectations 5. Wrong product 6. Faulty product 7. Changed my mind

IF MY DESIRED PRODUCT IS NOT AVAILABLE, I WOULD LIKE:

☐ A refund ☐ To be contacted about an alternative product by email
☐ To be contacted about an alternative product by phone (Mon–Fri 10–17)

MESSAGE TO THE PAAPII/FINSKET TEAMS:

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THANK YOU!